OUR PLEDGE TO YOU

When you travel, you want to know that you and your loved ones are safe and that your wellbeing has been prioritised, whether you’re travelling for business or pleasure.

We understand this as a strong Stellenbosch community, and have been working hard behind the scenes to make the necessary preparations for your arrival.

We are Stellenbosch Ready and this is what we’re doing with you at heart:

1. We adhere to the standardised health and hygiene protocols devised for each sector, based on those defined by the Tourism Business Council of South Africa (TBCSA) and validated by the World Travel and Tourism Council (WTTC), specifically to address COVID-19.

2. We train all employees on how to limit the spread of COVID-19 and have appointed a Compliance Officer.

3. We will continue to be flexible, reasonable and transparent with our booking and cancellation terms.

#WarmHeartStellenbosch